



Lost Time Injury Rate (cases with days away from work) Zoo

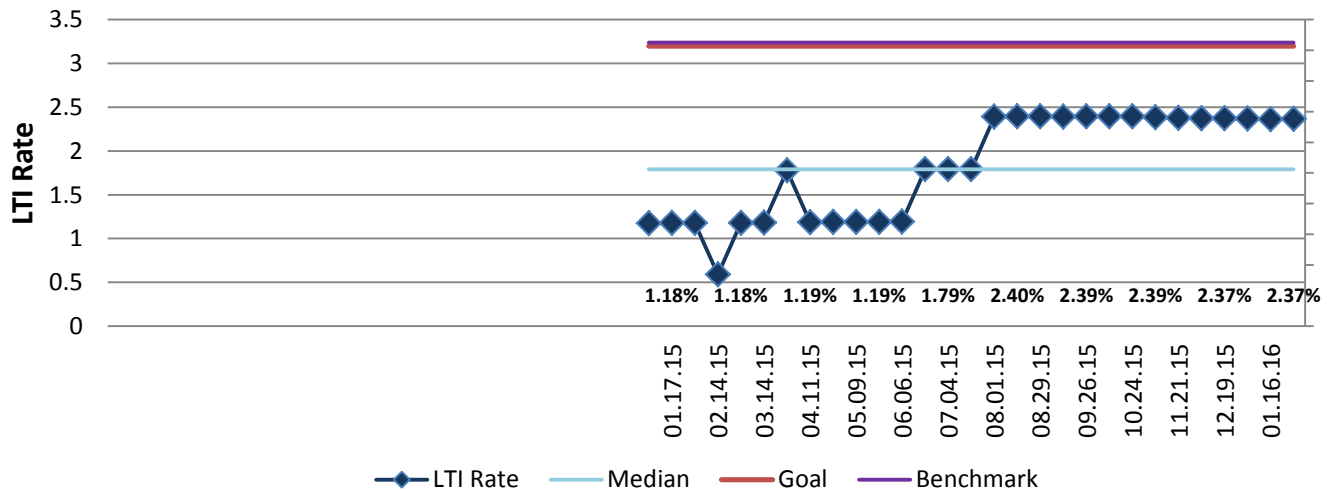
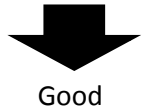


KPI Owner: Cathy Bowling

Process: Safety

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: 1.7 LTI, FY 14 Goal: No more than 3.2% LTI in FY 16. Benchmark: 3.24% animal care workers 2012		Data Source: OSHA Logs & Payable Time Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: In a 12 month period, # of OSHA recordables with lost work days times 200,000 divided by the total # of hours worked Why Measure: minimize number & severity of workplace injuries/illness Next Improvement Step: Continue to monitor and diagnose. There is no gap between existing and desired performance		
How Are We Doing?					
02.16.14-01.30.16 Rolling 52wk Avg Goal	02.16.14-01.30.16 Rolling 52wk Avg		02.01.15-03.14.15 Goal	02.01.15-03.14.15 Actual	
3.20	1.90		3.20	2.37	
LTI Rate	LTI Rate		LTI Rate	LTI Rate	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.